

Dino Gadžun

Senior Scrum Master

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SUMMARY

Agile professional with 7+ years.

My background is in data mining and software data engineering.

My recent work has focused on technology risk projects in financial services.

Proven ability to visualise & optimise process & increase efficiency.

True believer in continuous improvement & encouraging teams to learn from past experiences.

SKILLS

Data Capability & Insights

Tableau Dashboard & Story with Python & Data Prep, PowerBl Dashboard with PowerQuery, Confluence Macros with Jira JQL, SharePoint Lists with PowerQuery, Symfony UI with Doctrine ORM (Software Engineer CMS Specialist), Talend ETL (Software Data Engineer)

Continuous Improvement

Agile ceremonies

Agile Leadership

Leadership team coaching and set-

Coaching

10

Toolset and methodologies

WORK EXPERIENCE

2021 - 2023

Senior Scrum Master

Australia and New Zealand Banking Group

Event Management squads address issues affecting Business Lending Tribe products and systems. My role & delivery expertise is :

Continuous Improvement - Defining how we improve

Enabling team to challenge the status quo and find improvements iteratively: self-reflection, knowledge share, brainstorming & team retrospectives. Quality control & data driven improvements. Rotation of team responsibilities.

Building Pipeline - Funnelling different channels into one front door

Defining process that will unify work items into one single pipeline that effectively will build a backlog:

- Understand the essentials rapidly screened
- Accept in scope items triaged
- Weight each item to determine the value prioritised & business valued
- *Squad Delivery Ceremonies*

Day to day activities - daily stand-up

Work decomposition & estimation - backlog grooming

Measuring delivery velocity & preparing next quarter - Quarterly planning

- *Harvest Benefit & Reporting*
- Stakeholder reports delivery data points
- Visibility & Predictability 12 months roadmap

2017 - 2021

Portfolio Scrum Master

National Australia Bank

The SCRR program is mandated to track technology risk across NAB and drive treatment within board risk appetite. The program has a strong track record, robust controls and is consistently ranked the most mature and efficient delivery vehicle in NAB.

CERTIFICATIONS

Tableau Desktop Specialist

Professional Scrum Master

AWS Cloud Practitioner

LANGUAGES

English

French

Bosnian

- * Stakeholder Management *
- Weekly sponsor stand-up around blockers & threats for the program
- * Continuous Improvement *

Retrospectives with the leadership team and PMO

* Visibility of delivery *

Portfolio view of all initiatives across 8 streams within different enterprise tools

- * Automated Reporting *
- PowerQuery Scripts- Preparing the data from different sources
- Tableau Dashboards -Visual and interactive reports
- Jira and Jira Portfolio Portfolio view set up for 8 streams and \sim 200 initiatives)
- Rally and Clarity portfolio view
- Confluence automated reports using JQL, macros and CSS
- * Coaching *

Coaching sessions for leadership team

Coaching around agile tools and methodology for delivery teams

2016 - 2017

Scrum Master

French Employment Agency

- Facilitating All Scrum Ceremonies
- Working closely with Product Owner managing priorities
- Removing Team impediments
- Stakeholder Management
- Conducting Agile meetings within the organisation
- Reporting

2015 - 2016

UX Consultant & Portal Expert

Airbus Helicopters

- Conducting client workshops
- Reimagining user experience
- Writing business requirements document for a tender

2014 - 2015

Lead Software Engineer

Agence de Service et de Paiement

- Preparing technical tender proposal
- Conducting client workshops
- Writing software requirements specification
- Leading a development team (LAMP, Symfony, Doctrine ORM, ETL)

- Reporting to project director
- Delivering the solution, documentation and warranty

D EDUCATION

2010 - 2012

Master of IT - Applied Databases & Data Mining Aix-Marseille University

2010 - 2007

Bachelor of Information Technology
Aix-Marseille University